
◆ Managed Care Newsletter ◆

UNISYS CORPORATION

May 1999

Can Your Baby Hear?

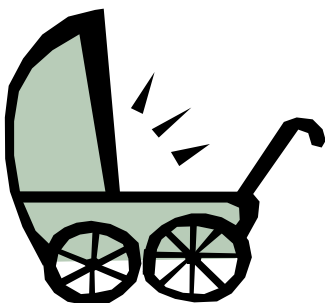
Hearing loss is a hidden handicap because children, especially infants and toddlers, cannot tell us that they do not hear.

Mild hearing loss if left untreated inflicts learning disabilities which may never be overcome.

More than 100,000 children under the age of five in the U.S. suffer from a hearing loss. During the past decade large advances have greatly improved our ability to identify hearing loss in the earliest days of life.

Dr. Hirosju Shimuzu says that "ideally, the hearing of every infant should be screened before discharge from the hospital. It is never too soon to test a child's hearing and treatment is available at every age."

If you suspect there may be a problem, don't wait. Talk to your baby's doctor immediately. Your doctor may refer you to a hearing specialist to test your baby's hearing. Your baby's hearing can be tested at any age.



Your Baby's Hearing Checklist

Birth to 3 Months:

- ◆ Quiets or diminishes activity when approached by sound
- ◆ Baby is startled by loud sound

3 to 6 Months:

- ◆ Looks to speaker's voice
- ◆ Turns head to search for source of voice
- ◆ Enjoys rattles and noisy toys

6 to 10 Months:

- ◆ Reacts to music by cooing
- ◆ Responds to own name
- ◆ Looks to "mommy" and "daddy" when their names are said

10 to 15 Months:

- ◆ Knows names of favorite toys and can point to them when asked
- ◆ Likes rhymes and jingles

15 to 20 Months:

- ◆ Can follow simple directions
- ◆ Recognizes body parts when asked
- ◆ Speaks 10 to 20 words on the average

20 to 24 Months:

- ◆ Begins combining words such as "more juice" or "go bye-bye car"
- ◆ Refers to self by name
- ◆ Enjoys being read to
- ◆ Shows interest in sounds of radio, TV and stereo

24 Months to 3 Years:

- ◆ At 24 months, child can speak about 270 words rapidly
 - ◆ Wants to communicate and express needs and interests
 - ◆ Gets frustrated if adults do not understand
 - ◆ By age 3, vocabulary reaches approximately 1000 words, in which about 80% are understandable.
 - ◆ Some sounds may be mispronounced such as "th, r or l."
-

YOUR PROVIDER VISITS

Whenever you cannot keep an appointment with your doctor, dentist, or other Medicaid provider, please call their office to cancel your appointment. This courtesy provides them the opportunity to reschedule another patient for that time period.

“Please Be Courteous and Call Your Dentist or Doctor’s Office If You Cannot Make Your Scheduled Appointment”

When patients fail to cancel an appointment, the provider has lost all income for that time period. Giving your medical providers the courtesy of canceling an appointment will ensure that they continue providing services to Medicaid covered patients.

You must **always** show your current Medicaid ID card upon arriving for your appointments, or else you may have to pay for your appointment.

IMPORTANT PHONE NUMBERS

- ◆ **TRANSPORTATION**
1-800-292-7114
- ◆ **MENTAL HEALTH**
1-888-599-2233
- ◆ **SOCIAL SECURITY**
1-800-772-1213
- ◆ **MEDICAID MANAGED CARE**
1-800-362-8312
- ◆ **CHILDREN’S HEALTH INSURANCE PROGRAM**
1-800-421-6667
- ◆ **MOUNTAIN PACIFIC QUALITY HEALTH FOUNDATION**
1-800-497-8232
- ◆ **CHILD SUPPORT**
1-800-346-5437

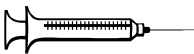


IMPORTANT THINGS FOR MEDICAID RECIPIENTS TO REMEMBER

- ⇒ ALWAYS TAKE YOUR MEDICAID CARD WITH YOU WHEN YOU GO FOR MEDICAL CARE AND SHOW IT TO THE PERSON AT THE FRONT DESK. YOU SHOULD CARRY YOUR MEDICAID CARD WITH YOU AT ALL TIMES SO YOU ALWAYS HAVE YOUR PROVIDER’S NAME AND PHONE NUMBER WITH YOU.
- ⇒ CHECK YOUR MEDICAID CARD EACH MONTH. YOUR PASSPORT PROVIDER’S NAME AND PHONE NUMBER WILL APPEAR ON YOUR MEDICAID CARD. CHECK TO MAKE SURE IT IS CORRECT. IF IT IS NOT CORRECT, CALL THE MANAGED CARE HOTLINE AT 1-800-362-8312 TO CHANGE THE PROVIDER’S NAME ON THE CARD.
- ⇒ BEFORE YOU GET HEALTH CARE, MAKE SURE THE PROVIDER ACCEPTS MONTANA MEDICAID. IF THE PROVIDER DOES NOT ACCEPT MEDICAID, YOU WILL BE RESPONSIBLE FOR PAYING THE BILL.
- ⇒ IF THE MANAGED CARE PROVIDER IS NEW TO THE RECIPIENT, WE ENCOURAGE THE RECIPIENT TO CALL THEIR OFFICE AND SEE IF THE PROVIDER WANTS THEM TO COME IN TO MEET THEM. THIS WILL ALLOW THE PROVIDER TO GET TO KNOW THE RECIPIENT AND THEIR MEDICAL HISTORY. MEDICAID WILL PAY FOR THIS VISIT.



GIVE YOUR CHILD A SHOT AT GOOD HEALTH



Is your child’s health at risk? The answer is “yes” unless he or she is protected with shots! Shots or Immunizations prevent illnesses that cause pain, hearing loss, blindness, crippling, brain damage, and even death. Shots save lives!

All babies need shots. A baby may get one shot right after birth. More shots should be given later, starting at 1 or 2 months old. If a child did not get shots as a baby, he or she should still get them. Some children may have slight reactions to the shots. Please contact your health care provider if your child is having any adverse reactions. Give a child a good shot at life by vaccinating!